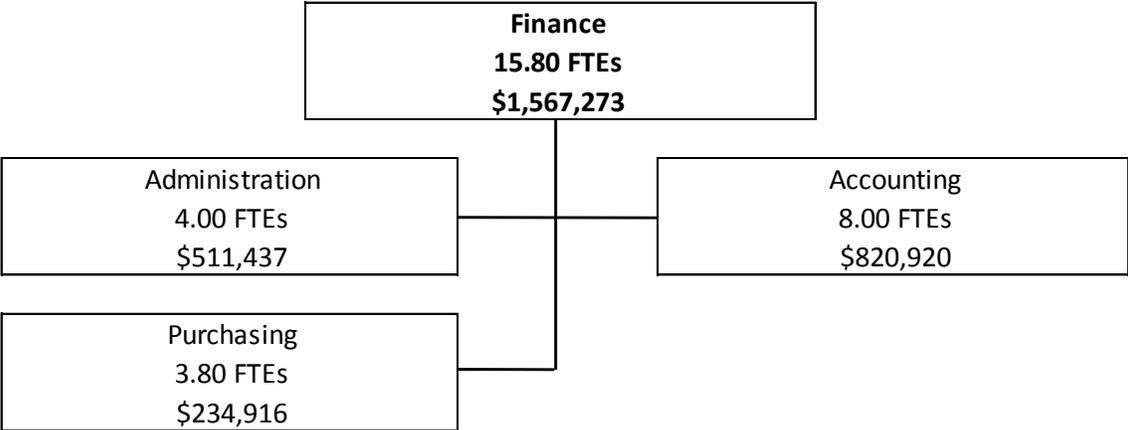


**Catawba County Government**



# Finance

Summary

	2008/09 Actual	2009/10 Current	2010/11 Requested	2010/11 Recommended	Percent Change
<b>Revenues</b>					
Investments Earnings	\$1,950,728	\$800,000	\$800,000	\$800,000	0%
Personnel Indirect Cost	32,944	32,944	32,944	32,944	0%
Mental Health Contracts	16,378	17,965	6,239	7,239	-60%
Miscellaneous	3,150	0	1,500	1,500	0%
Charges & Fees	710	0	0	0	0%
General Fund	(512,397)	695,480	709,686	725,590	4%
<b>Total</b>	<b>\$1,491,513</b>	<b>\$1,546,389</b>	<b>\$1,550,369</b>	<b>\$1,567,273</b>	<b>1%</b>
<b>Expenses</b>					
Personal Services	\$910,327	\$928,088	\$932,568	\$946,305	2%
Supplies & Operations	581,186	618,301	617,801	620,968	0%
Capital	0	0	0	0	0%
<b>Total</b>	<b>\$1,491,513</b>	<b>\$1,546,389</b>	<b>\$1,550,369</b>	<b>\$1,567,273</b>	<b>1%</b>
<b>Expenses by Division</b>					
Administration	\$455,565	\$500,945	\$503,989	\$511,437	2%
Accounting	816,665	813,276	817,720	820,920	1%
Purchasing	219,283	232,168	228,660	234,916	1%
<b>Total</b>	<b>\$1,491,513</b>	<b>\$1,546,389</b>	<b>\$1,550,369</b>	<b>\$1,567,273</b>	<b>1%</b>
<b>Employees</b>					
Permanent	15.80	15.80	15.80	15.80	0%
Hourly	0.20	0.25	0.30	0.30	20%
<b>Total</b>	<b>16.00</b>	<b>16.05</b>	<b>16.10</b>	<b>16.10</b>	<b>0%</b>

## Budget Highlights

Functions included within the Finance Department are administration, accounting, and purchasing. Administration manages the department's operations; accounting encompasses receivables, payables, billing and payroll; and purchasing assists all County departments with purchasing goods and services and provides mail courier and copying services.

The Finance budget is a 1 percent increase over Fiscal Year 2009/10. This increase is partly a result of additional funds for ambulance billing. The County continues to contract for ambulance billing at a cost of 8 percent of revenue and since ambulance revenue continues to increase, there is a corresponding increase in funds for ambulance billing. Contracting for this service allows the County to capitalize on economies presented by billing for multiple counties and to take advantage of the expertise the contractor has in filing reimbursements under complicated Medicare, Medicaid, and overall insurance policy regulations.

The department also reduced funding in several areas across its three divisions. Savings were realized through proactive management decisions such as reducing the number of printed Comprehensive Annual Financial Reports and Popular Annual Financial Reports and renegotiating banking services. Both of these reductions will not impact services and will save

about \$2,700 per year. The recommended budget also includes reducing part-time wages in Purchasing. This part-time position is used to cover the office for vacation and health related absences and also assists the purchasing staff with special projects. The reduction will limit the available hours of this part-time position resulting in an increased workload for the existing purchasing staff.

#### *Performance Measurement*

##### *Fiscal Year 2010/11*

Outcomes continue to focus on the timely processing of financial responsibilities such as completion of the County's Comprehensive Annual Financial Report (CAFR); providing the Budget Office with information to complete the annual budget; monitoring financial transactions; processing receivables, payables, and payroll; and assisting departments to purchase goods and services as economically and timely as possible. The department has a goal of performing all functions with 90 percent or better approval rating.

##### *Fiscal Year 2009/10*

At midyear, all outcomes for the Finance Department have been achieved or are being achieved on an ongoing basis including:

- Providing the Budget Office with needed information on fund balances, revenue projections, and debt by October 31, 2009.
- Completing the CAFR and submitting it to the Board of Commissioners by December 31, 2009.
- Purchasing staff continuing to work with the Waste Reduction Coordinator/Educator to promote the use of procuring recycled products. For the first half of Fiscal Year 2009/10 \$57,873 has been spent on recycled or environmentally friendly products.
- Processing all documentation received and calculating wage payments accurately 99.5 percent of the time.

##### *Fiscal Year 2008/09*

The Finance Department achieved all of its stated outcomes for Fiscal Year 2008/09 including:

- The Comprehensive Annual Financial Report (CAFR) was submitted to the Local Government Commission and to the Board of Commissioners according to the stated deadline.
- The CAFR has been mailed to the appropriate agencies and posted on the County's website.
- Finance Administration customer service survey surpassed their goal of a 90 percent satisfaction rate by scoring an overall rate of 93 percent.
- Processed all documentation received and generated vendor payments accurately 99 percent of the time.
- Billing processed completed on a timely basis.
- Partially achieved the goal of a 78 percent collected rate on ambulance bills (collection percentage is approximately 76 percent).

- Purchasing continues to work with Waste Reduction Coordinator/Educator to promote the use of and procuring recycled products.
- Purchasing continues to maintain a list of minority vendor and contractors and also uses databases provided by the Office of Historically Under-Utilized Business. For formal building construction projects, an advertisement is published in a minority newspaper.

## FINANCE ADMINISTRATION

### Statement of Purpose

The Finance Department is responsible for overseeing the financial affairs of Catawba County. We are accountable to the citizens to ensure that the County maximizes its resources and handles funds in accordance with all applicable local, State, and Federal regulations.

### Outcomes

1. The Finance Department assists with the development of the Fiscal Year 2011/12 budget by providing the Budget Office with information on a timely basis, normally by October 31, 2010, that includes the following:
  - a. Revenue projections for major revenue sources (property taxes, sales tax, ABC profits and investment earnings).
  - b. Assessment of the County's level of Fund Balances and recommendations on the amount of Fund Balance that can be appropriated.
  - c. Debt service requirements.
2. The County follows the requirements of the Local Government Budget and Fiscal Control Act. The Finance Department ensures that transactions comply with these requirements by:
  - a. Monitoring all financial transactions in accordance with the annually adopted Budget Ordinance.
  - b. Accurately recording all amendments to the County's Budget Ordinance within five working days from receipt.
3. Timely and accurate financial information is important to the County's association with various funding and oversight agencies. These may include bond ratings agencies for future debt issuance, Federal, State, and local granting agencies the Local Government Commission, and others. The Finance Department provides financial information in an accurate, efficient and timely manner by:
  - a. Review of internal controls and testing of transactions for selected departments before June 30, 2011, to ensure the financial integrity of the County.
  - b. Completing the County's Comprehensive Annual Financial Report (CAFR) by October 31, 2010, and submitting to the Local Government Commission by December 1, 2010.
  - c. Submitting the CAFR to the Board of Commissioners by December 31, 2010.

- d. Making the CAFR available for other County departments, State and Federal agencies, bond-rating agencies, and the citizens of Catawba County by December 31, 2010.
  - e. Submitting the CAFR to the Government Finance Officer's Association (GFOA) for the Certificate of Achievement for Excellence in Financial Reporting by December 31, 2010.
4. The County is responsible for financing major capital projects including those for the local public schools and community college. The goal of the Finance Department is to maximize cash on hand and borrow money as cheaply as possible.
- a. The department will plan, execute, and oversee all underwriting and debt issuance of Catawba County including any approved new debt financing issues needed for Public Schools, Community College, or renovations/additions to County facilities or equipment.
5. Conduct departmental survey with a 90 percent satisfaction rate.

## **ACCOUNTING**

### **Statement of Purpose**

The Accounting Division of the Finance Department is responsible for accurately processing all financial transactions in a timely manner. These processes are in place in order to maximize cash on hand and comply with Federal, State, and local guidelines.

### **Accounts Payable/Receivable**

1. Make accurate and timely payments (an average of 600+ checks and Electronic Funds Transfer (EFT) payments) to all vendors on a weekly basis by:
  - a. Processing all documentation received and generating vendor payments accurately 99 percent of the time as evidenced by corrected checks.
2. Compliance with all Federal, State, and local guidelines by:
  - a. Processing and distributing 100 percent of the 1099s (approximately 200) by January 31<sup>st</sup> for vendor tax records.
  - b. Processing State reports and, if applicable, accompanying payments by applicable due dates.
  - c. Making daily deposits of all revenue received 100 percent of the time, as evidenced by deposit ticket dates.
3. Maintain an accurate and thorough inventory of all County fixed assets (items costing \$5,000 or more with a useful life of three years or more) in order to produce documentation for the annual audit by processing additions, deletions, and transfers by August 31<sup>st</sup>.
4. Conduct departmental survey with a 90 percent satisfaction rate.

### **Payroll**

5. Make accurate and timely payment of wages to 1,100+ full-time and hourly employees on a bi-weekly basis, with a gross payroll and benefits in excess of \$2.4 million:
  - a. Processing all documentation received and calculating wage payments accurately 99.5 percent of the time, as evidenced by corrected payment.

6. Compliance with all Federal, State, and local guidelines to prevent any penalties and enable employees to maximize their employee benefits by:
  - a. Processing and distributing 100 percent of Form W-2s (approximately 1,600) by January 31<sup>st</sup> for employees' tax records.
  - b. Reporting, processing and paying of Federal and State taxes and employee benefits when due 100 percent of the time, as evidenced by date of payment.
7. Conduct departmental survey with a 90 percent satisfaction rate.

### **Billing**

8. As a measure of good customer service and vendor relations, the billing office has the following procedures in place:
  - a. Posting all payments within five working days 98 percent of the time.
  - b. Process a monthly billing cycle by mailing bills within five working days of cutoff 98 percent of the time.
  - c. Processing refund requests within 10 working days 100 percent of the time.
  - d. Coordinate collection efforts with third party ambulance billing service company to ensure a 78 percent collection rate on ambulance bills.
9. Conduct departmental survey with a 90 percent satisfaction rate.

## PURCHASING/SERVICE CENTER

### Statement of Purpose

To ensure the timely procurement of quality goods and services as economically as possible within the guidelines of General Statutes and County Code. To provide timely, accurate and courteous mail and courier service to county departments.

### Outcomes

1. Expedite the procurement of County goods and services and respond to departmental needs as economically and timely as possible by:
  - a. Continuing participation in cooperative purchasing alliances (US Communities) and North Carolina State Contract.
  - b. Educate departments on what cooperative purchasing alliances and State Contract have to offer; use these services when it is cost and time effective.
  - c. Ensuring County formal projects and goods are obtained within the guidelines of General Statute and County Code.
  - d. Reviewing formal bid requests (equipment and supplies totaling \$90,000 and over) establishing specifications, conducting formal bid openings and making recommendations to the Board of County Commissioners to the satisfaction of County departments.
  - e. Conducting departmental survey with a 90 percent satisfaction rate.
  - f. Assisting departments in obtaining informal quotes (for purchases of supplies and equipment less than \$90,000) are obtained effectively and at the best value.
  - g. Maintaining a list of vendors, review State Contract and cooperative purchasing contracts and solicit at least three quotes when feasible.
  - h. Maintaining a log of all informal quotes received, indicating the savings incurred.
2. Make County operations more environmentally friendly by encouraging County departments and contractors to purchase at least 10 percent recycled and other environmentally preferable products by:
  - a. Continuing to work with the Waste Reduction Coordinator/Educator to promote the use of procuring recycled products; continue to encourage and promote procurement of recycled products.
  - b. Maintaining a log of all procurement of recycled products.
3. In order for our vendor base to better reflect the diversity of our County; strive to reach the County's Minority Outreach goal of 5 percent for informal and formal building construction projects by:

- a. Conducting a pre-bid conference for each formal construction bid and educating contractors. Work with minority-focused and small business groups that support minority business and small business inclusion in the solicitation of bids. Solicit bids from known minority businesses and contractors for applicable projects and services.
  - b. Maintaining a log of all procurement of goods, services and construction contracting with minority vendors and contractors.
4. Provide daily courier service between all departments, agencies, and the U.S. Postal Service in a timely manner, accurate and courteous manner by:
- a. Ensuring all Purchasing staff is familiar with the postal equipment and mail route in the event the mail courier is absent. Maintain a regular schedule for the mail route; comply with special requests when feasible.
  - b. Conduct departmental survey with a 90 percent satisfaction rate.